

Questar UK Cookie Policy



Title	Cookie Policy
Person Responsible	Operations Director / IT Manager
Date Last Updated	24 th April 2025
Status	Released
Location	OneDrive - traffiloguk\Employee Policies & Procedures\IT

This document helps to identify how policies and procedures are managed by **EDC Systems Ltd** trading as Questar UK (“EDC” or “Questar” or “Company” or “Us, Our, or We”) whose registered office is at 68 Nottingham Road, Eastwood, Nottingham, England, NG16 3NQ.

Cookie Policy

1. Introduction

At Questar UK, we use cookies and similar tracking technologies to enhance your experience on our website. This policy explains how we use cookies, the types of cookies we deploy, and how you can manage your preferences.

2. What Are Cookies?

Cookies are small text files stored on your device when you visit a website. They help websites function effectively, improve user experience, and provide analytics insights.

3. Types of Cookies We Use

We use the following types of cookies:

Essential Cookies

- Necessary for the proper functioning of our website.
- Enable core functionalities such as page navigation and security controls.
- These cookies do not require consent as they are mandatory for website operation.

Performance & Analytics Cookies

- Help us understand website usage and improve performance.
- Collect anonymised data on page visits, interaction trends, and site errors.

Functional Cookies

- Allow us to remember preferences such as language settings.
- Enhance website usability based on visitor choices.

Marketing & Advertising Cookies

- Used to deliver personalized advertisements based on browsing behaviour.
- May be set by third-party providers such as advertising networks.
- These cookies require user consent

4. How We Use Cookies

We use cookies to:

- Enhance website security and functionality.
- Analyse visitor interactions to optimise site experience.
- Personalise content and display relevant advertisements.

5. Managing Your Cookie Preferences

You can control cookies through:

- **Browser Settings** – Adjust cookie permissions in your browser settings.
- **Cookie Banner** – Use our website’s cookie consent banner to select preferences.
- **Third-Party Opt-Out Tools** – Platforms such as Google.

6. Third-Party Cookies

Some cookies may be placed by third-party services integrated into our website. These providers include analytics platforms, social media plugins, and advertising partners. Their cookie policies govern how your data is processed.

7. Changes to This Policy

We review this Cookie Policy regularly to reflect changes in our practices or legal requirements. Updates will be published on this page.

8. Contact Us

If you have any questions about this Cookie Policy or your preferences, please contact us at:

Questar UK

Address: 68 Nottingham Road, Eastwood, Nottingham, England, NG16 3NQ

Email: DPO@questarauto.co.uk

Records of Change

Explanation

The following pages contain a table which details the changes that have been made by Questar UK to this document.

Changes

Section	Change undertaken	Version	Date	Changes made by whom?
Document	Created and document controlled.	V1	24/04/2025	HJ – IT Manager, MC-HRA